

## FOLLOW UP SURVEY FOR SURGERY

August  
2009

Number of patients: 37

Number of patients we were unable to contact: 15

Number of patients with overall satisfaction: 22 (contacted)

### Responses to Questions

- All patients had no complaints of bleeding, nausea, or vomiting.
- All patients that complained of pain are being controlled by their pain medication.
- No patient had any signs of postoperative infection
- All patients had follow up appointments or were preparing to call for one.
- All patients stated their admission went smoothly.
- All patients stated they received discharge instructions.

### Comments

1. "Y'all were wonderful. You did a good job. Everyone was so sweet."
2. "Y'all were great."
3. "Everyone was so nice."
4. "Everything has been smooth and easy."
5. "Everybody was great."
6. "If I ever have to go to the hospital, I hope I get to go to Bayside. It was so clean and smells clean. You all are such angels!"
7. "Great!"
8. "I enjoy coming over there. Everyone is so nice."
9. "I was treated real good."
10. "Wonderful."
11. One patient called for follow-up was having difficulty urinating. Suggestions given to patient included things to try to initiate urination, to increase fluid intake, and/or to seek medical treatment if unsuccessful. Patient was called again the next day and was doing better. Patient was very appreciative of being called and checked on.