

## FOLLOW UP SURVEY FOR SURGERY

October  
2009

Number of patients: 31

Number of patients we were unable to contact: 7

Number of patients with overall satisfaction: 19 (contacted); 5 (inpatient or nursing home resident—spoke with nurse)

### Responses to Questions

- Three patients had complaints of nausea (1 had been previous procedure; 1 had nausea the evening before but better day after).
- All patients that complained of pain are being controlled by their pain medication. One patient stated med increased her nausea and dizziness the day of surgery. (Suggestions given.)
- No patient had any signs of postoperative infection
- All patients had follow up appointments or were preparing to call for one.
- All patients stated their admission went smoothly.
- All patients stated they received discharge instructions.

### Comments

1. Everything and everyone was great.
2. Wonderful! Extremely sweet people. I don't normally have good experiences with hospitals, but we did with Bayside.
3. I love all y'all.
4. Everything went good.
5. Everybody was nice. No problems with anything what-so-ever.
6. Everybody was so nice.
7. Y'all were great! Everything was great!
8. Everything was great.
9. Everything was great; y'all did a great job.
10. People there were really nice and good.
11. Wonderful place! People there couldn't have been nicer.
12. Everything was fine.