

FOLLOW UP SURVEY FOR SURGERY

June
2009

Number of patients: 31

Number of patients we were unable to contact: 9

Number of patients with overall satisfaction: 19 (3 patients not able to speak for themselves: in nursing homes)

Responses to Questions

- All patients had no complaints of bleeding, nausea, or vomiting, except one complaint of nausea following EGD.
- All patients that complained of pain are being controlled by their pain medication.
- No patient had any signs of postoperative infection
- All patients had follow up appointments or were preparing to call for one.
- All patients stated their admission went smoothly.
- All patients stated they received discharge instructions.

Comments

1. "Your hospital is small but very clean, very friendly, very efficient."
2. "Very pleased with the hospital."
3. "I am very satisfied with the hospital."
4. "Everything was wonderful. I have never had such wonderful treatment in a hospital as I did there. You made me feel at home and I felt very secure. I thank you."
5. "Everything was fine except for the pain experienced after surgery. I've been through a lot (ex: amputations, etc) nothing has ever hurt as much as this did."
6. "I was very impressed with the hospital. I will recommend it to everyone."
7. "Everything was fine."
8. "Y'all are excellent back there in surgery."
9. "Everything went fine. No complaints."
10. "I am so grateful. Everyone was so concerned for me. You just don't get that in the big city."
11. "Wonderful!"