

FOLLOW UP SURVEY FOR SURGERY

July
2009

Number of patients: 31

Number of patients we were unable to contact: 8

Number of patients with overall satisfaction: 23

Responses to Questions

- All patients had no complaints of bleeding, nausea, or vomiting.
- All patients that complained of pain are being controlled by their pain medication.
- No patient had any signs of postoperative infection
- All patients had follow up appointments or were preparing to call for one.
- All patients stated their admission went smoothly.
- All patients stated they received discharge instructions.

Comments

1. Very nice – you all are wonderful!
2. Very impressed – haven't been to a hospital as nice and caring as that one. When I am able to write – I plan to write a letter to let them know how wonderful you all are!
3. I should have stayed a little longer after eating – I had to use the bathroom on the way home.
4. Wasn't offered a wheelchair at discharge.
5. They took good care of me. They always do.
6. The nurses were very nice!
7. It was a breeze – everything went well.
8. Everyone was wonderful. You have a great hospital.
9. Wonderful!
10. Everything went well for me; everyone was real nice to me.
11. I was tickled with everything.
12. Everything went great.
13. Y'all did great – I've never done so well after a procedure before.
14. Everyone was professional and very good.
15. Great as Always!

