

## FOLLOW UP SURVEY FOR SURGERY

December  
2009

Number of patients: 29

Number of patients we were unable to contact: 6

Number of patients with overall satisfaction: 16 (contacted); 6(inpatient, spoke with nurse); 1 patient complained that she didn't get to leave until 7:30pm.

### Responses to Questions

- No complaints of nausea.
- All patients that complained of pain are being controlled by their pain medication.
- No patient had any signs of postoperative infection.
- All patients had follow up appointments or were preparing to call for one.
- All patients stated their admission went smoothly.
- All patients stated they received discharge instructions.

### Comments

1. Everything and everyone was wonderful. I am very pleased with the care I was given.
2. Everything was good.
3. It was really nice. Everybody was wonderful.
4. Y'all are wonderful. Y'all made me feel comfortable. You took good care of me.
5. Everything was fine. Y'all did a great job.
6. I appreciate everything you did for me. That's a good hospital. Everyone there is just so nice.
7. I have never been in a hospital that I was treated so well. My wife and I were both talking about how nice everyone was. I really appreciate everything and it was a good experience.
8. You are all amazing! I have been to a lot of hospitals and I have NEVER been treated as nice as I was at your hospital. Everyone was so caring and compassionate. You should be very proud of your team there.
9. Everything went well.
10. Y'all are wonderful! If anything ever happens to me can you make sure they take me to your hospital?
11. Y'all are wonderful! We were treated like fine jewelry.
12. Everything was good.
13. We really enjoyed it. Everyone was really nice. If I need to go to a hospital, I'm going to Anahuac.