

**BAYSIDE COMMUNITY HOSPITAL FOLLOW UP SURVEY FOR IN-PATIENT  
April 2007**

Number of Patients (inpatient and observation) attempted	<b>40</b>
Number of Patients we were unable to contact	<b>26</b>
Number of patients with overall satisfaction	<b>14</b>

Question	Worse	Slightly Improved	Improved	Resolved
Do you think your condition (reason for your visit) has/is:	1*	2	11	0

\*\*"Still having problems. Having tests tomorrow"

Question	No	Maybe	Yes
Would you recommend Bayside Community Hospital to your family/friends?	0	0	14

Question	No Answer	Bad	Poor	Fair	Good	Excellent
How would you rank the overall service you received during your hospital stay?	0	0	0	0	9	5
How would you rank your meals?	0	0		1	10	3
How would you rank the cleanliness of your room?	0	0	0	0	10	4
How would you rank the services you received from your physician?	0	0	0	0	10	4
How would you rank the services you received from the nursing staff?	0	0	0	0	10	4

Do you have any addition comments?

1. Feels like home.
2. Real proud. Treated well, better than most hospitals.
3. GREAT NURSES!!!
4. Big enough for what you need. But small enough that everyone knows everyone. Would rather come to Bayside than Beaumont or other hospital. And I like everyone at Bayside.