

**BAYSIDE COMMUNITY HOSPITAL FOLLOW UP SURVEY FOR IN-PATIENT
January 2008**

Number of Patients (inpatient and observation) attempted	54
Number of Patients we were unable to contact	31
Number of patients with overall satisfaction	23

Question	Worse	Slightly Improved	Improved	Resolved
Do you think your condition (reason for your visit) has/is:	0	3	10	10

Question	No	Maybe	Yes
Would you recommend Bayside Community Hospital to your family/friends?	0	1	22

Question	No Answer	Bad	Poor	Fair	Good	Excellent
How would you rank the overall service you received during your hospital stay?	0	0	0	1	7	15
How would you rank your meals?	0	0	1	4	11	7
How would you rank the cleanliness of your room?	0	0	0	2	6	15
How would you rank the services you received from your physician?	0	0	0	0	10	5
How would you rank the services you received from the nursing staff?	0	0	0	0	7	16

(Liquid diet)

Do you have any addition comments?

1. Ben and the nurses were outstanding!
2. The nurses spoiled me.
3. Nursing is great. If it weren't for you guys, I wouldn't be here. GREAT!
4. Very good. We didn't always understand each other but the nurses did their best to communicate with me. (Spanish)
5. Everyone was excellent. The doctor in Beaumont said ya'll saved my life. Excellent, love all of you.
6. The nurses were great. Would recommend the hospital 1000%.
7. Nursing was great! (Above physician question noted "very good")
8. Love you people. Very pleased. Love Christi. I believe in all of you.
9. GREAT!!