

**BAYSIDE COMMUNITY HOSPITAL FOLLOW UP SURVEY FOR IN-PATIENT
February 2008**

Number of Patients (inpatient and observation) attempted	39
Number of Patients we were unable to contact	12
Number of patients with overall satisfaction	28

Question	Worse	Slightly Improved	Improved	Resolved
Do you think your condition (reason for your visit) has/is:	0	2	12	14

Question	No	Maybe	Yes
Would you recommend Bayside Community Hospital to your family/friends?	0	0	28

Question	No Answer	Bad	Poor	Fair	Good	Excellent
How would you rank the overall service you received during your hospital stay?	0	0	0	0	11	17
How would you rank your meals?	0	1	0	2	12	13
How would you rank the cleanliness of your room?	0	0	0	0	11	17
How would you rank the services you received from your physician?	0	0	0	1	11	16
How would you rank the services you received from the nursing staff?	0	0	0	0	6	22

Do you have any addition comments?

1. Completely happy with care. Hospital staff is wonderful.
2. States she doesn't feel qualified to rate food because she was so sick.
3. Happy with care.
4. Everyone was great, always good to me.
5. The food don't compare to home.
6. Physician was sweet. Real nice nurse.
7. Nurses are always good to me even when I was mean to them. My favorite nurse is Lilly. Beaoui PAC was good and showed compassion to me.

8. Had to have surgery at another place. Expected to have it here. (Inappropriate transfer)
9. I rate you guys the highest you have excellent people.
10. Everyone was great. Thank you.
11. Very, very nice and excellent.
12. Nursing staff is a 10+.
13. I have no complaints. Great!
14. Nursing was very good. They were there when I needed them.
15. Best hospital I have ever been in.
16. Good report. Excellent